CIS 530: Computational Linguistics

MONDAYS AND WEDNESDAYS 1:30-3PM 3401 WALNUT, ROOM 401B <u>COMPUTATIONAL-LINGUISTICS-CLASS.ORG</u>

PROFESSOR CALLISON-BURCH



Professor Callison-Burch (not Professor Burch)

Bachelors from Stanford

PhD from University of Edinburgh

6 years at Johns Hopkins University

Joined Penn faculty in 2013

I have been working in the field of NLP since 2000. In 2017, I was the general chair of the 55th meeting of the ACL.

Course Staff



Bhavna Saluja

Liam Dugan



Gaurav Kumar



Sihao Chen



Harry Zhang



Tatiana Tsygankova



Tyler Larkworthy

Urdu

- $S \rightarrow NP(1) VP(2)$ $VP \rightarrow PP(1) VP(2)$
- $VP \rightarrow V1 AUX2$
- $PP \rightarrow NP(1) P(2)$
- $NP \rightarrow hamd ansary$
- $NP \rightarrow na}b sdr$
 - namzd
 - kylye

taa

AUX →

 $\lor \rightarrow$

 $P \rightarrow$

- English
- NP(1) VP(2)**VP**(2) **PP**(1) AUX2 V1 P(2) NP(1) Hamid Ansari Vice President nominated for

was



Paraphrases

Differing textual expressions of the same meaning:

cup	\leftrightarrow	mug
the king's speech	\leftrightarrow	His Majesty's address
X ₁ devours X ₂	\leftrightarrow	X ₂ is eaten by X ₁
one JJ instance of NP	\leftrightarrow	a JJ case of NP





Semantic Relationships

twelve	12	equivalence
cartoons	illustrations	forward entailment
З	in Denmark	reverse entailment
caused	prevented	negation
Europe	the middle East	alternation





© Gun Violence Database 2016

Information Extraction

Chicago Police release Laquan McDonald shooting video | National News

Three seconds. On a dashcam video clock, that's the amount of time between the moment when two officers have their guns drawn and the point when Laquan McDonald falls to the ground. The video, released to the public for the first time late Tuesday, is a key piece of evidence in a case that's <u>sparked</u> protests in Chicago and has lapeled us officer defind bars. The 17-year-ord McDonald ras <u>shot</u> 6 times on that day the tibes clows in categore 2014. Chicago police Officer Jason Van Dyke was <u>charged</u> Tuesday with first-degree murder....

Person #1014NameLaquan McDonaldGenderAgeRace

Incident #1053

City	
Date	
Shooter	
Victim	McDonald
Victim Killed	

What will you learn?

This will be a survey class in natural language processing

Focus will be programming assignments for hands-on learning

Topics will include things like

- Sentiment analysis
- Vector space semantics
- Machine translation
- Information extraction

SPEECH AND Language processing

An Introduction to Natural Language Processing, Computational Linguistics, and Speech Recognition



DANIEL JURAFSKY & JAMES H. MARTIN

Course textbook

Don't buy this book!

The Authors are releasing free draft chapters of their updated 3rd edition.

https://web.stanford.edu/~jurafsky/slp3/

We will use the draft 3rd edition as our course textbook, along with required reading of research papers.

Course Grading

- Weekly programming assignments
- Short quizzes on the assigned readings
- 9月 Self-designed final project
- ✓ No final exam or midterm
- All homework assignments can be done in pairs, except for HW1
- Final project will be teams of ~4-5 people
- 5 free late days for the term (1 minute 24 hours = 1 day late)
- X You cannot drop your lowest scoring homework

Text Classification and Sentiment Analysis

JURAFSKY AND MARTIN CHAPTER 4

Positive or negative movie review?



unbelievably disappointing



- Full of zany characters and richly applied satire, and some great plot twists
- this is the greatest screwball comedy ever filmed



It was pathetic. The worst part about it was the boxing scenes.

What is the subject of this article?

2

MEDLINE Article

	Brain Cognition
Syntactic frame and verb bias i of undergoer-s	n aphasia: Plausibility judgments ubject sentences
Susama Gahi,* Lise Mana,* Gail Ramshe Molly Rawaya,* an * Molly Rawaya,* an * susay (* su * susay (* su	rgar, ^b Daniel S. Jurafeky, ^b Elizabeth Elder, ^b I. L. Halland Audrey ^a e. normby an , den war norm en , den war norm en , den rit og men
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MeSH Subject Category Hierarchy

Antogonists and Inhibitors

Blood Supply

Chemistry

Drug Therapy

Embryology

Epidemiology

...

Classify User Attributes Using Their Tweets

👤 Follow

Delighted I kept my Xmas vouchers - Happy Friday to me 😊 #shopping

Yesterday's look-my new obsession is this Givenchy fur coat! Wolford sheer turtleneck, Proenza skirt & Givenchy boots

We've already tripled wind energy in America, but there's more we can do.

🍄 🛛 😒 Follow

Follow

Two giant planets may cruise unseen beyond Pluto - space - June 2014 - New Scientist: newscientist.com/article/dn2571



Lexical Markers for Age



Lexical Markers for Political Preferences



Lexical Markers for Gender







Who wrote which Federalist papers?

1787-1788: anonymous essays try to convince New York to ratify U.S Constitution by Jay, Madison, Hamilton.

Authorship of 12 of the letters in dispute

1963: solved by Mosteller and Wallace using Bayesian methods





James Madison



Alexander Hamilton



When a man unprincipled in private life, desperate in his fortune, bold in his temper... despotic in his ordinary demeanor — known to have scoffed in private at the principles of liberty — when such a man is seen to mount the hobby horse of popularity — to join in the cry of danger to liberty — to take every opportunity of embarrassing the government & bringing it under suspicion — to flatter and fall in with all the nonsense of the zealots of the day — It may justly be suspected that his goal is to throw things into confusion that he may 'ride the storm and direct the whirlwind.'

–Alexander Hamilton, 1792

Text Classification

Assigning subject categories, topics, or genres

Spam detection

Q

A

 (\cdot)

Authorship identification

Age/gender identification

Language Identification

Sentiment analysis

•••

WHAT IS SENTIMENT ANALYSIS?



Sentiment classifier

Input: "Spiraling away from narrative control as its first three episodes unreel, this series, about a post-apocalyptic future in which nearly everyone is blind, wastes the time of Jason Momoa and Alfre Woodard, among others, on a story that starts from a position of fun, giddy strangeness and drags itself forward at a lugubrious pace."

Output: positive (1) or negative (0)

Google Product Search



HP Officejet 6500A Plus e-All-in-One Color Ink-jet - Fax / copier / printer / scanner \$89 online, \$100 nearby ***** 377 reviews September 2010 - Printer - HP - Inkjet - Office - Copier - Color - Scanner - Fax - 250 sho

Reviews

Summary - Based on 377 reviews

1 star	2	3	4 stars	5 stars		
What people	are	sayir	ıg			
ease of use				"This was very easy to setup to four computers."		
value				"Appreciate good quality at a fair price."		
setup				"Overall pretty easy setup."		
customer ser	vice			"I DO like honest tech support people."		
size				"Pretty Paper weight."		
mode				"Photos were fair on the high quality mode."		
colors				"Full color prints came out with great quality."		

Twitter sentiment versus Gallup Poll of Consumer Confidence

Brendan O'Connor, Ramnath Balasubramanyan, Bryan R. Routledge, and Noah A. Smith. 2010. <u>From Tweets to Polls:</u> <u>Linking Text Sentiment to Public</u> <u>Opinion Time Series</u>. In ICWSM-2010



Target Sentiment on Twitter

Type in a word and we'll highlight the good and the bad

"united airlines"

Search Save this search

Sentiment analysis for "united airlines"



jljacobson: OMG... Could @United airlines have worse customer service? W8g now 15 minutes on hold 4 questions about a flight 2DAY that need a humar Posted 2 hours ago

<u>12345clumsy6789</u>: I hate **United Airlines** Ceiling!!! Fukn impossible to get my conduit in this damn mess! ? <u>Posted 2 hours ago</u>

EMLandPRGbelgiu: EML/PRG fly with Q8 united airlines and 24seven to an exotic destination. <u>http://t.co/Z9QloAjF</u> Posted 2 hours ago

<u>CountAdam</u>: FANTASTIC customer service from **United Airlines** at XNA today. Is tweet more, but cell phones off now! <u>Posted 4 hours ago</u> Sentiment analysis has many other names



Opinion extraction



Opinion mining

Sentiment mining

Y

Subjectivity analysis

Why sentiment analysis?



Movie: is this review positive or negative?



Products: what do people think about the new iPhone?



Public sentiment: how is consumer confidence? Is despair increasing?



Politics: what do people think about this candidate or issue?



Prediction: predict election outcomes or market trends from sentiment

Scherer Typology of Affective States

Scherer, Klaus R. 1984. Emotion as a Multicomponent Process: A model and some cross-cultural data. In *Review of Personality and Social Psych* 5: 37-63. **Emotion**: brief organically synchronized ... evaluation of a major event

• angry, sad, joyful, fearful, ashamed, proud, elated

Mood: diffuse non-caused low-intensity longduration change in subjective feeling

 cheerful, gloomy, irritable, listless, depressed, buoyant

Interpersonal stances: affective stance toward another person in a specific interaction

 friendly, flirtatious, distant, cold, warm, supportive, contemptuous

Attitudes: enduring, affectively colored beliefs, dispositions towards objects or persons

liking, loving, hating, valuing, desiring

Personality traits: stable personality dispositions and typical behavior tendencies

• nervous, anxious, reckless, morose, hostile, jealous

Sentiment analysis is the detection of **attitudes**

"enduring, affectively colored beliefs, dispositions towards objects or persons"

- **1.** Holder (source) of attitude
- 2. Target (aspect) of attitude
- **3. Type** of attitude

From a set of types

• *Like, love, hate, value, desire,* etc.

Or (more commonly) simple weighted **polarity**:

• *positive, negative, neutral,* together with *strength*

From a **Text** containing the attitude

• Sentence or entire document

Simplest task:

• Is the attitude of this text positive or negative?

More complex:

• Rank the attitude of this text from 1 to 5

Advanced:

 Detect the target, source, or complex attitude types

A BASELINE ALGORITHM

Sentiment Classification in Movie Reviews

Bo Pang, Lillian Lee, and Shivakumar Vaithyanathan. 2002. Thumbs up? Sentiment Classification using Machine Learning Techniques. EMNLP-2002, 79—86.

Bo Pang and Lillian Lee. 2004. A Sentimental Education: Sentiment Analysis Using Subjectivity Summarization Based on Minimum Cuts. ACL, 271-278

Polarity detection:

Is an IMDB movie review positive or negative?

Data: Polarity Data 2.0:

<u>http://www.cs.cornell.edu/people/pabo/movie</u>
 <u>-review-data</u>

IMDB data in the Pang and Lee database

when _star wars_ came out some twenty years ago , the image of traveling throughout the stars has become a commonplace image . [...]

when han solo goes light speed , the stars change to bright lines , going towards the viewer in lines that converge at an invisible point .

cool.

october sky offers a much simpler image—that of a single white dot , traveling horizontally across the night sky . [...]

" snake eyes " is the most aggravating kind of movie : the kind that shows so much potential then becomes unbelievably disappointing .

it's not just because this is a brian depalma film , and since he's a great director and one who's films are always greeted with at least some fanfare .

and it's not even because this was a film starring nicolas cage and since he gives a brauvara performance , this film is hardly worth his talents . Baseline Algorithm (adapted from Pang and Lee)



Tokenization



Feature Extraction



Classification using different classifiers Naïve Bayes MaxEnt SVM CRF Neural net

Sentiment Tokenization Issues

Deal with HTML and XML markup

Twitter mark-up (names, hash tags)

Capitalization (preserve for

words in all caps)

Phone numbers, dates

Emoticons

Useful code:

• Christopher Potts sentiment tokenizer

• Brendan O'Connor twitter tokenizer

Potts emoticons

```
# optional hat/brow
[<>]?
                        # eyes
[:;=8]
                        # optional nose
[\-o\*\']?
[\)\]\(\[dDpP/\:\}\{@\|\\]
                        # mouth
                        #### reverse orientation
[\-0\*\']?
                        # optional nose
[:;=8]
                        # eyes
                        # optional hat/brow
[<>]?
```

Extracting Features for Sentiment Classification

How to handle negation

• I **didn't** like this movie

VS

• I really like this movie

Which words to use?

- Only adjectives
- All words
 - All words turns out to work better, at least on this data

Negation

Das, Sanjiv and Mike Chen. 2001. Yahoo! for Amazon: Extracting market sentiment from stock message boards. In Proceedings of the Asia Pacific Finance Association Annual Conference (APFA).

Bo Pang, Lillian Lee, and Shivakumar Vaithyanathan. 2002. Thumbs up? Sentiment Classification using Machine Learning Techniques. EMNLP-2002, 79—86. Add NOT_ to every word between negation and following punctuation:

didn't like this movie , but I

didn't NOT_like NOT_this NOT_movie but I

Text Classification with Naïve Bayes

THE TASK OF TEXT CLASSIFICATION

Text Classification: definition

Input:

- a document *d*
- a fixed set of classes $C = \{c_1, c_2, ..., c_J\}$

Output: a predicted class $c \in C$

Naïve Bayes Intuition

Simple ("naïve") classification method based on Bayes rule

Relies on very simple representation of document called a *bag of words*

I love this movie! It's sweet, but with satirical humor. The dialogue is great and the adventure scenes are fun... It manages to be whimsical and romantic while laughing at the conventions of the fairy tale genre. I would recommend it to just about anyone. I've seen it several times, and I'm always happy to see it again whenever I have a friend who hasn't seen it yet!



The Bag of Words Representation

The bag of words representation

seen2sweet1whimsical1recommend1happy1......

Bayes' Rule Applied to Documents and Classes

For a document *d* and a class *C*

$$P(c \mid d) = \frac{P(d \mid c)P(c)}{P(d)}$$

Naïve Bayes Classifier



Naïve Bayes Classifier

 $c_{MAP} = \operatorname{argmax} P(d \mid c)P(c)$ $c \in C$

 $= \operatorname{argmax} P(x_1, x_2, ..., x_n | c) P(c)$ $c \in C$

Document d represented as features x1..xn Multinomial Naïve Bayes Independence Assumptions

 $P(x_1, x_2, \dots, x_n \mid c)$

Bag of Words assumption: Assume position doesn't matter

Conditional Independence: Assume the feature probabilities $P(x_i | c_j)$ are independent given the class *c*.

 $P(x_1, \dots, x_n \mid c) = P(x_1 \mid c) \bullet P(x_2 \mid c) \bullet P(x_3 \mid c) \bullet \dots \bullet P(x_n \mid c)$

Multinomial Naïve Bayes Classifier

$$c_{MAP} = \underset{c \in C}{\operatorname{argmax}} P(x_1, x_2, \dots, x_n \mid c) P(c)$$

$$c_{NB} = \underset{c \in C}{\operatorname{argmax}} P(c_j) \prod_{x \in X} P(x \mid c)$$

Problems: What makes reviews hard to classify?

Subtilty

Perfume review in *Perfumes: the Guide*:

"If you are reading this because it is your darling fragrance, please wear it at home exclusively, and tape the windows shut."Dorothy Parker on Katherine Hepburn"She runs the gamut of emotions from A to B"

Problems: What makes reviews hard to classify?

Thwarted Expectations and Ordering Effects

- "This film should be brilliant. It sounds like a great plot, the actors are first grade, and the supporting cast is good as well, and Stallone is attempting to deliver a good performance. However, it can't hold up."
- Well as usual Keanu Reeves is nothing special, but surprisingly, the very talented Laurence Fishbourne is not so good either, I was surprised.

Text Classification and Naïve Bayes

PARAMETER ESTIMATION AND SMOOTHING

Learning the Multinomial Naïve Bayes Model

First attempt: maximum likelihood estimates, which simply use the frequencies in the data

$$\hat{P}(c_j) = \frac{doccount(C = c_j)}{N_{doc}}$$

$$\hat{P}(w_i | c_j) = \frac{count(w_i, c_j)}{\sum_{w \in V} count(w, c_j)}$$

Parameter estimation

 $\hat{P}(w_i | c_j) = \frac{count(w_i, c_j)}{\sum_{w \in V} count(w, c_j)}$ fraction of times word w_i appears among all words in documents of topic c_j

Create mega-document for topic *j* by concatenating all docs in this topic
Use frequency of *w* in mega-document

Problem with Maximum Likelihood

What if we have seen no training documents with the word *fantastic* and classified in the topic **positive** (*thumbs-up*)?

$$\hat{P}(\text{"fantastic"} | \text{positive}) = \frac{count(\text{"fantastic"}, \text{positive})}{\sum_{w \in V} count(w, \text{positive})} = 0$$

Zero probabilities cannot be conditioned away, no matter the other evidence!

$$c_{MAP} = \operatorname{argmax}_{c} \hat{P}(c) \prod_{i} \hat{P}(x_{i} \mid c)$$

Laplace (add-1) smoothing for Naïve Bayes

$$\hat{P}(w_i \mid c) = \frac{count(w_i, c) + 1}{\sum_{w \in V} (count(w, c)) + 1)}$$

$$= \frac{count(w_i, c) + 1}{\left(\sum_{w \in V} count(w, c)\right) + |V|}$$

Multinomial Naïve Bayes: Learning

• From training corpus, extract *Vocabulary*

Calculate $P(c_j)$ terms

For each c_j in C do

 $docs_i \leftarrow all docs with class = c_i$

$$P(c_j) \leftarrow \frac{| docs_j |}{| \text{total } \# \text{ documents} |}$$

Calculate $P(w_k \mid c_i)$ terms

- $Text_j \leftarrow single doc containing all <math>docs_j$
- For each word w_k in *Vocabulary* $n_k \leftarrow \#$ of occurrences of w_k in *Text*_j

$$P(w_k \mid c_j) \leftarrow \frac{n_k + \alpha}{n + \alpha \mid Vocabulary \mid}$$

Text Classification and Naïve Bayes

PRECISION, RECALL, AND THE F MEASURE

	correct	not correct
selected	tp	fp
not selected	fn	tn

The 2-by-2 contingency table

Precision and recall

Precision: % of selected items that are correct **Recall**: % of correct items that are selected

	correct	not correct
selected	tp	fp
not selected	fn	tn

Precision = true positives true positives + false positives

Recall =

true positives true positives + false negatives

A combined measure: F

A combined measure that assesses the P/R tradeoff is F measure (weighted harmonic mean):

$$F = \frac{1}{\alpha \frac{1}{P} + (1 - \alpha) \frac{1}{R}} = \frac{(\beta^2 + 1)PR}{\beta^2 P + R}$$

The harmonic mean is a very conservative average

People usually use balanced F1 measure

• i.e., with $\beta = 1$ (that is, $\alpha = \frac{1}{2}$): $F1 = \frac{2PR}{P+R}$

Text Classification and Naïve Bayes

TEXT CLASSIFICATION: EVALUATION



Cross-Validation

Break up data into 10 folds

 (Equal positive and negative inside each fold?)

For each fold

- Choose the fold as a temporary test set
- Train on 9 folds, compute performance on the test fold

Report average performance of the 10 runs

Development Test Sets and Cross-validation

Training set

Development Test Set

Test Set

Metric: P/R/F1 or Accuracy

Development test set

- avoid overfitting to the unseen test set
- Use dev set to select the "best" model
- Cross-validation over multiple splits
 - Handle sampling errors from different datasets
 - Compute pooled dev set performance
 - This way we can use all data for validation



NO CLASS ON MONDAY (MLK HOLIDAY) FOR NEXT WEDNESDAY: **READ JURAFSKY AND MARTIN** CHAPTERS 2 & 4, AND THUMBS UP? SENTIMENT CLASSIFICATION USING MACHINE LEARNING TECHNIQUES COMPLETE HOMEWORK 1 (ON YOUR OWN).